CHC22015
Certificate II in Community Services
Open up new opportunities in Community Services

Course Outline

Qualification Description
This qualification may be used as a pathway qualification into community services work. These positions may have direct contact with clients, identify presenting needs and refer to appropriate services and support.

Study Options
- Duration: 6-12 months (flexible)
- Method: Online & RPL
- Payment: Upfront, Payment Plans
- Funding: Not available

Job Outcomes
- Service Staff
- Support Worker
- Assistant

Entry Requirements
There are no entry requirements for this qualification.

There are endless possibilities in what you can achieve post-graduation. The technical, interpersonal, conceptual and practical skills learned through this qualification will help you unlock your potential and future career.

Get in contact  (07) 3255 0506  info@collegeaustralia.edu.au  collegeaustralia.edu.au
Units of Competency

Packaging Rules
Total number of units = 9
• 5 core units
• 4 elective units

Elective units must be relevant to the work environment and the qualification, maintain the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome.

**Core Units**
- CHCCOM001 Provide first point of contact
- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- HLTWHS001 Participate in workplace health and safety
- BSBWOR201 Organise and complete daily work activities

**Elective Units**
- BSBCUS201 Deliver a service to customers
- BSBWOR203 Work effectively with others
- BSBWOR201 Manage personal stress in the workplace
- HLTINF001 Comply with infection prevention and control policies and procedures

V18.0 For more information, visit our website [www.collegeaustralia.edu.au](http://www.collegeaustralia.edu.au) or give us a call on (07) 3255 0506.